

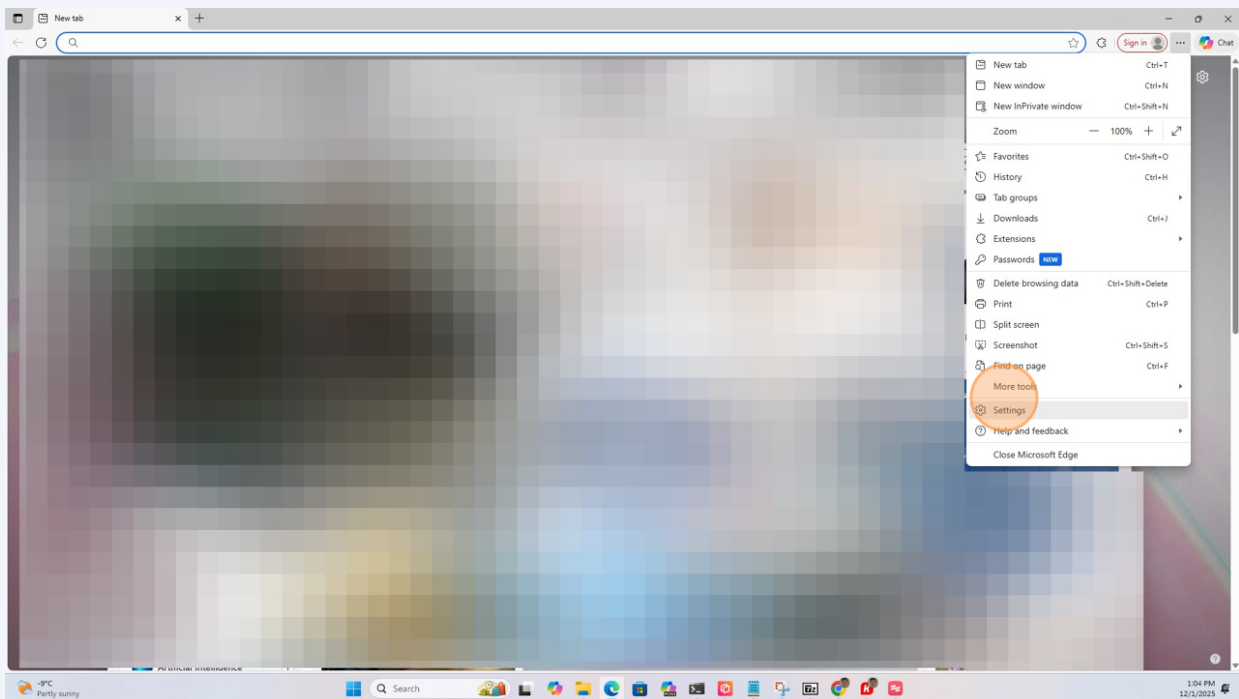
Replacing a SmartMAP Certificate on Windows



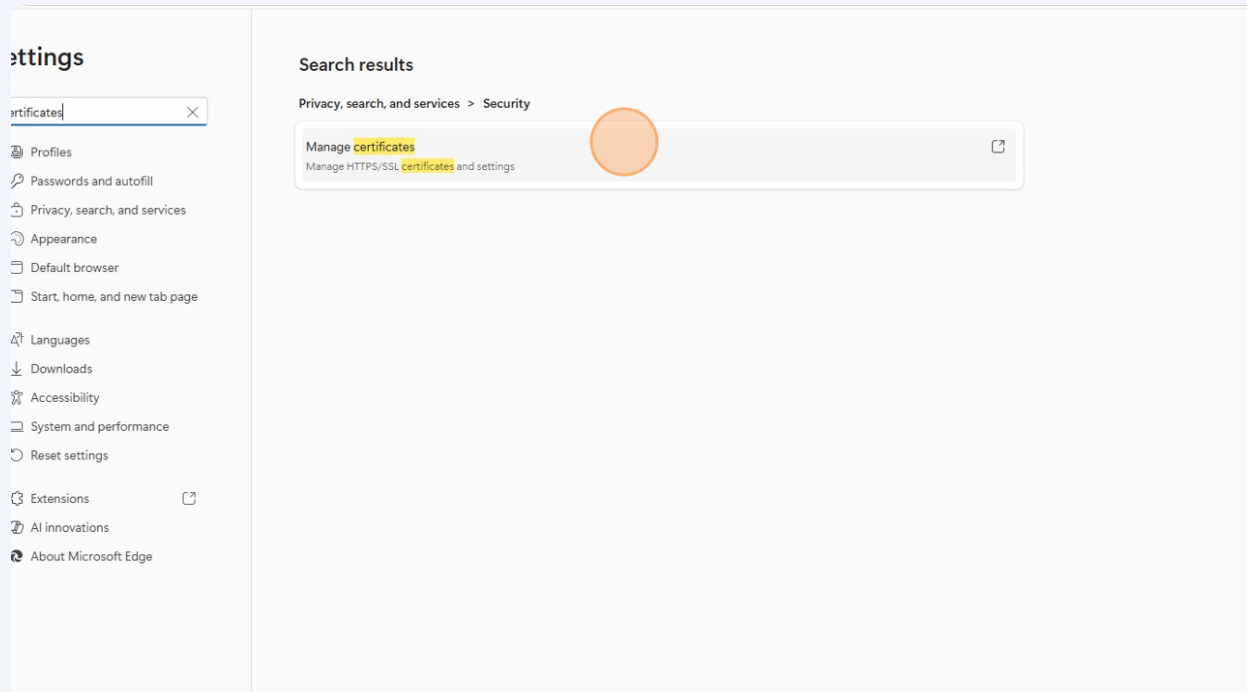
The procedure below is for a device running Windows and accessing SmartMAP via Microsoft Edge. For iOS devices, see the corresponding guide. For other browsers on Windows, the menu options may be slightly different.

1

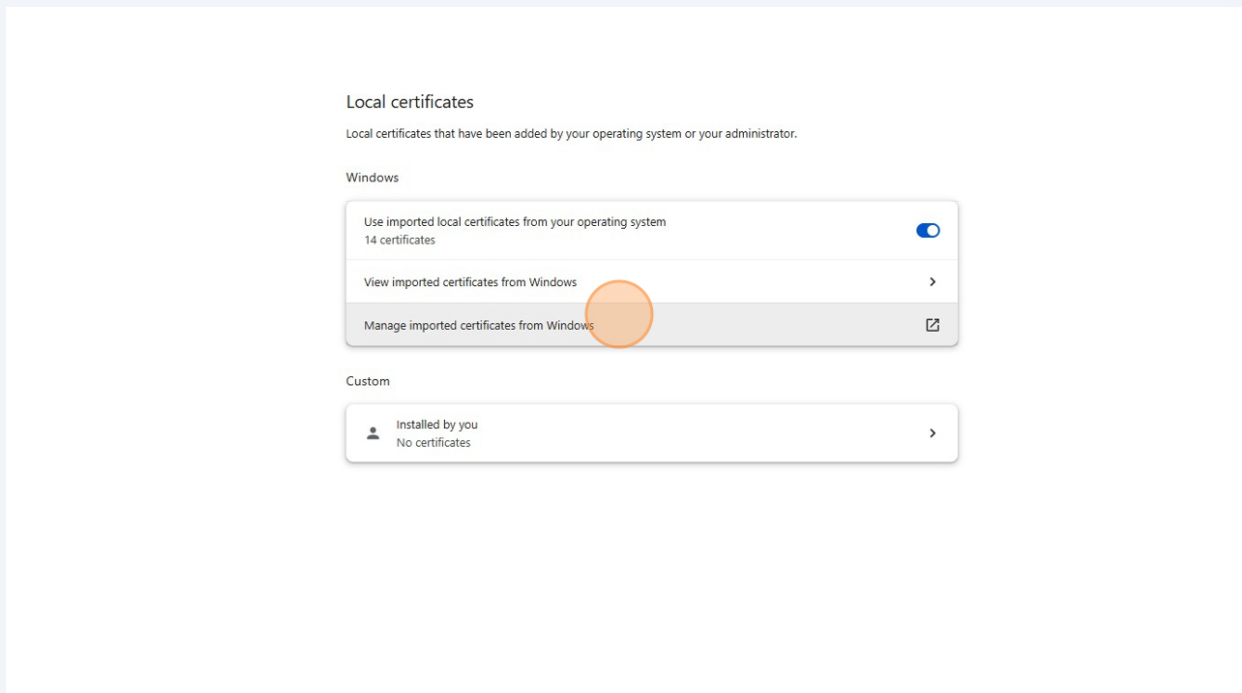
In the device browser application, select **Settings**.



2 Click "Manage certificates"

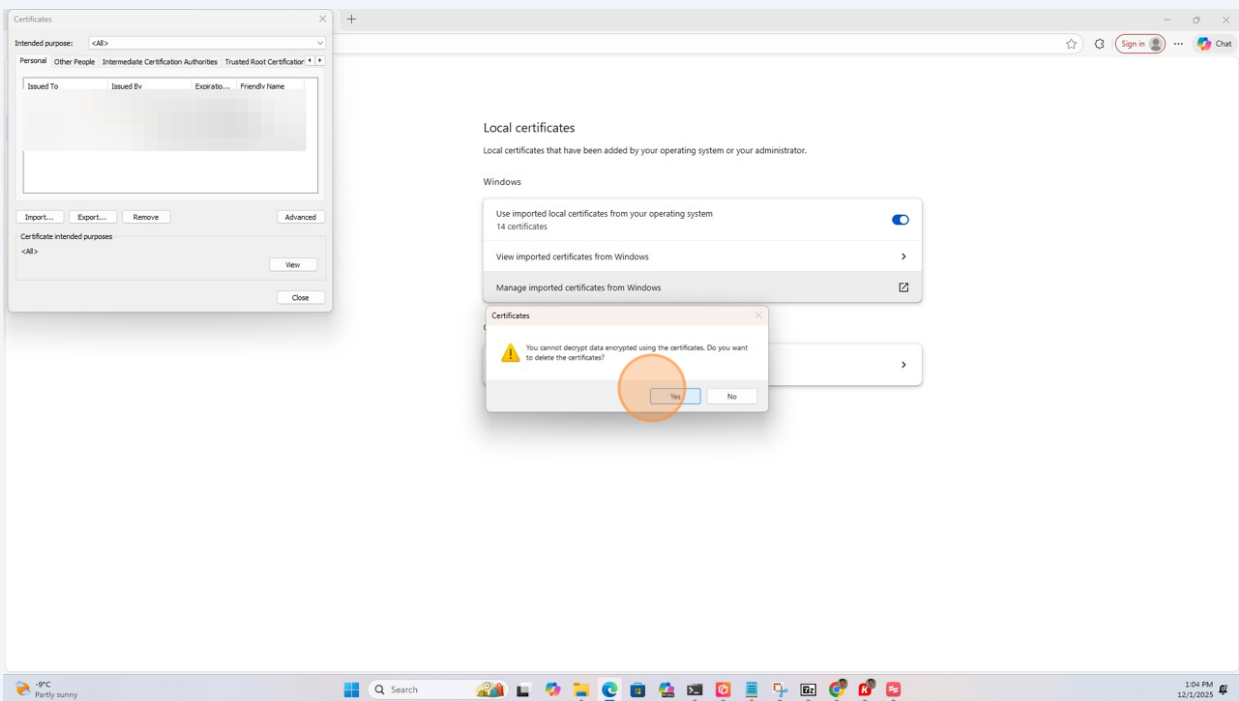
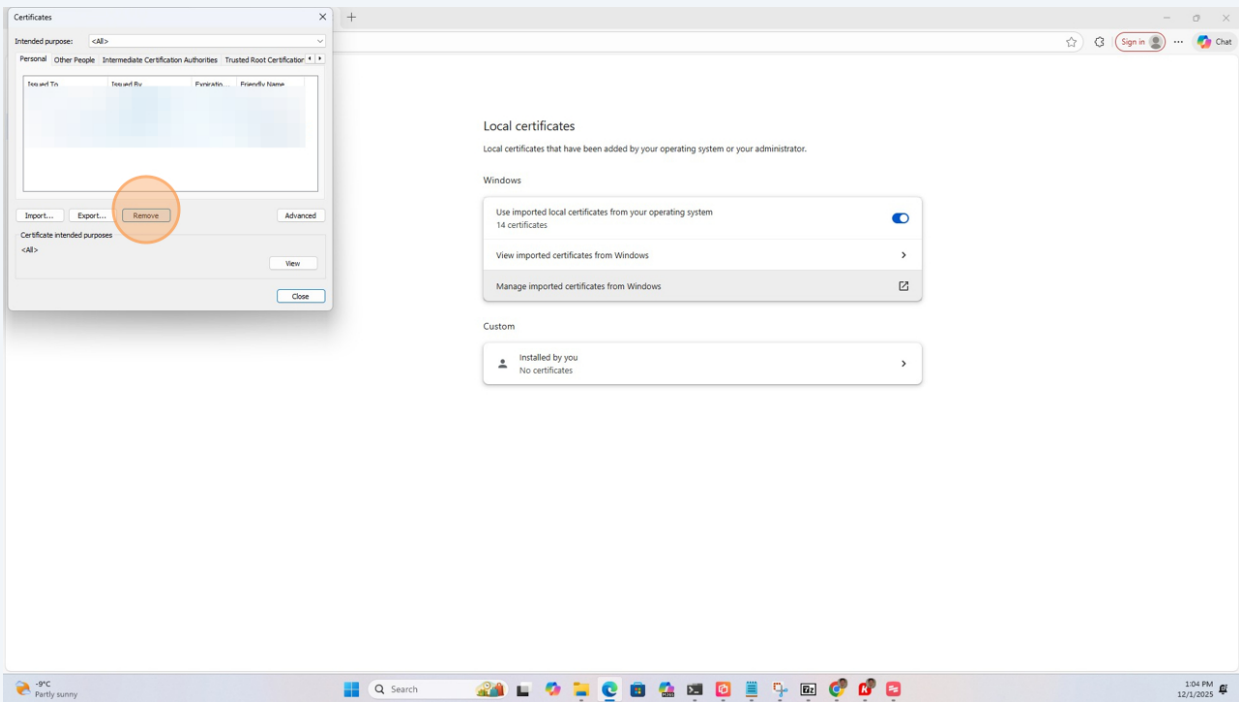


3 Select **Manage imported certificates from Windows**



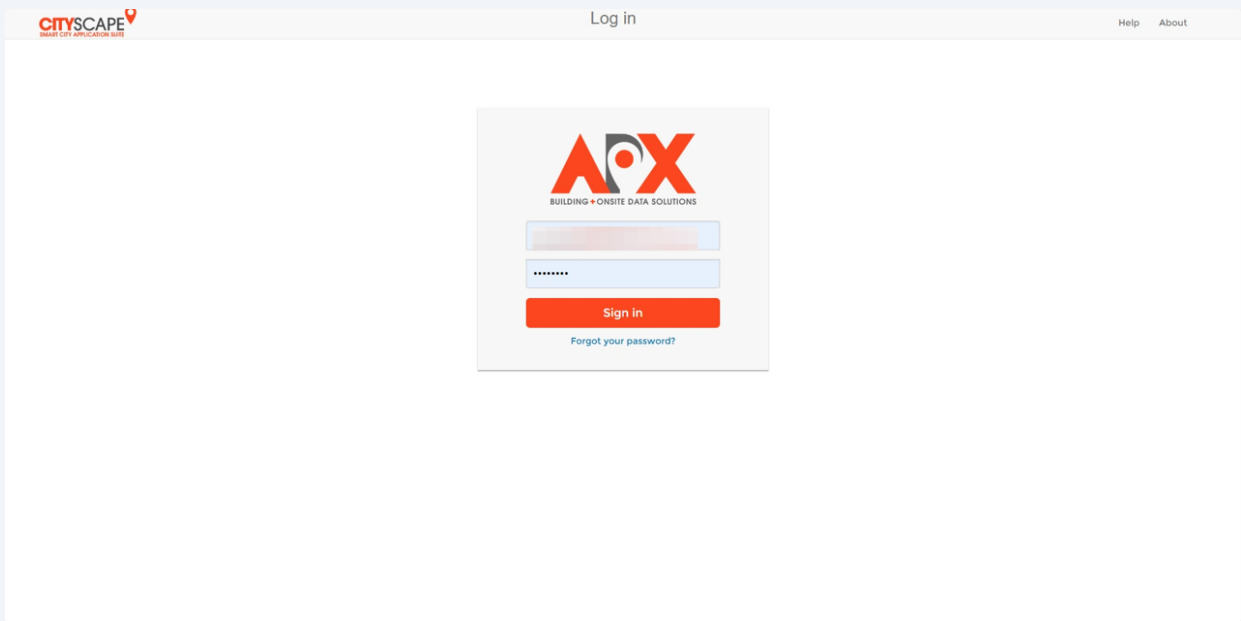
4

Select the expiring certificate and then **Remove**. Confirm deletion of the old certificate by selecting **Yes** in the pop-up.



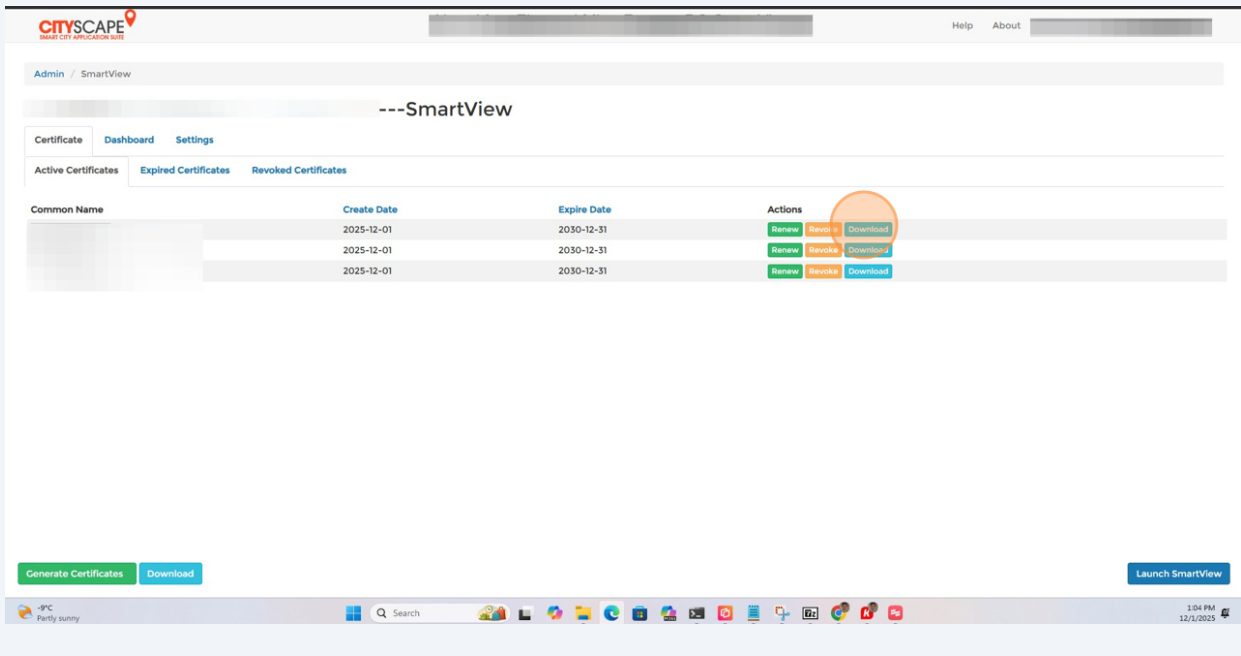
5

Close all instances of the browser. Then re-open and navigate to CityScape Admin (<https://cityscape-suite.com> or [.ca](https://cityscape-suite.com)).



6

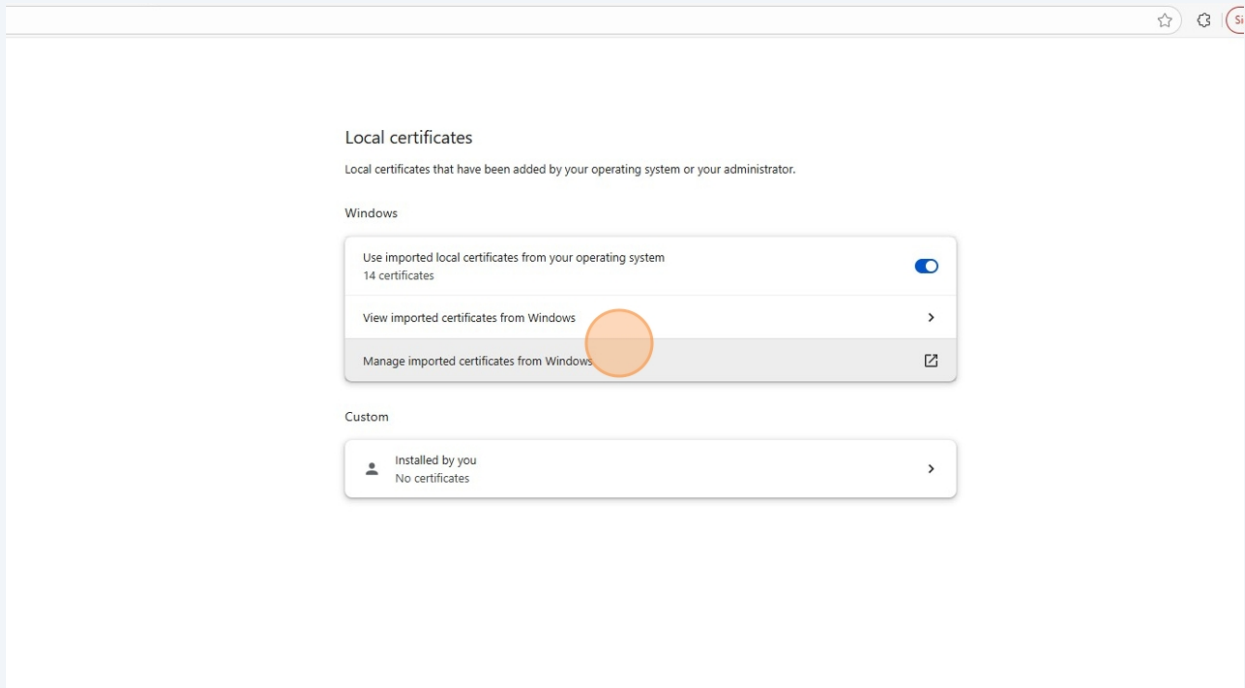
In the SmartMAP or SmartView tab, select **Download** next to the updated certificate.



It will likely have the same name as before, but with an updated Expire Date.

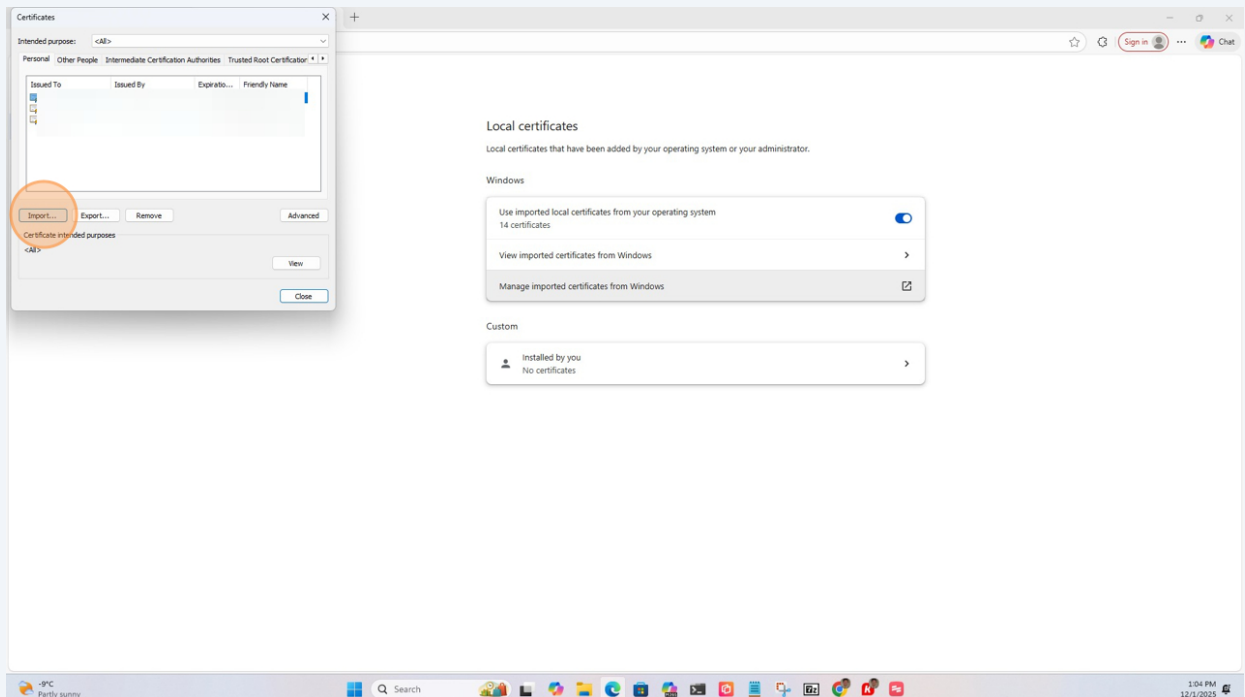
7

Navigate back the certificates settings: (MS Edge shortcut - edge://certificate-manager/) and select **Manage imported certificates from Windows**.



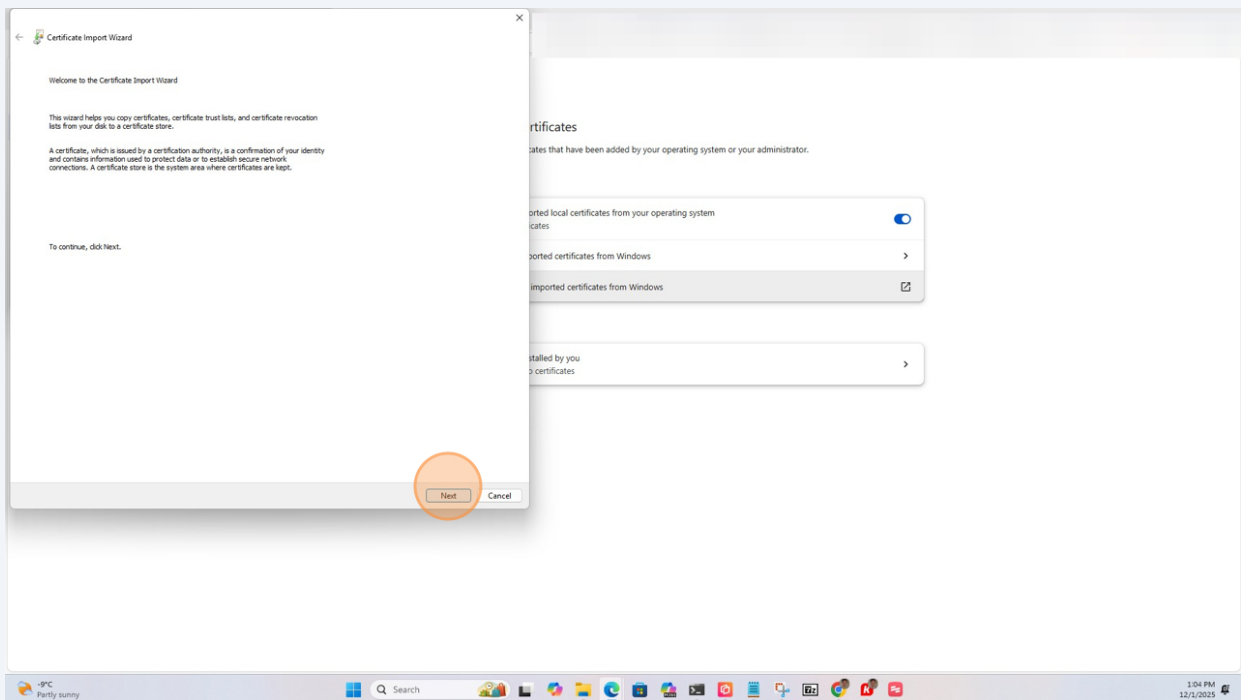
8

Select **Import**.



9 In the Certificate Import Wizard, complete the following:

1. Select **Next**
 2. Locate and select the downloaded certificate by selecting **Browse**
 3. Select **Next**
 4. Input the certificate password (contact APX if required)
 5. Select **Next**
 6. Select **Next**
 7. Select **Finish**
- Click "Browse..."
Click "Next"
Click "Password:"
Click "Next"
Click "Finish"



← Certificate Import Wizard

File to Import
Specify the file you want to import.

File name: Browse...

Note: More than one certificate can be stored in a single file in the following formats:
Personal Information Exchange- PKCS #12 (.PFX, .P12)
Cryptographic Message Syntax Standard- PKCS #7 Certificates (.P7B)
Microsoft Serialized Certificate Store (.SST)

Next Cancel

Certificates

Certificates that have been added by your operating system or your administrator.

- Imported local certificates from your operating system
- Imported certificates from Windows >
- Imported certificates from Windows
- Imported certificates installed by you >
- Imported certificates >

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← Certificate Import Wizard

Private key protection
To maintain security, the private key was protected with a password.

Type the password for the private key.

Password:
 Display Password

Import options:

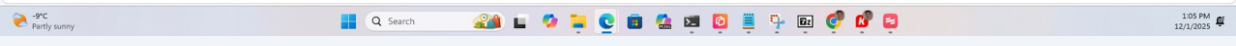
- Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option.
- Mark this key as exportable. This will allow you to back up or transport your keys at a later time.
- Protect private key using virtualized-based security(non-exportable)
- Include all extended properties.

Next Cancel

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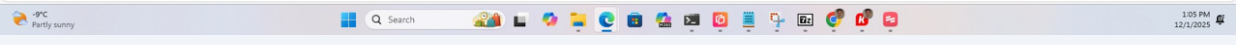
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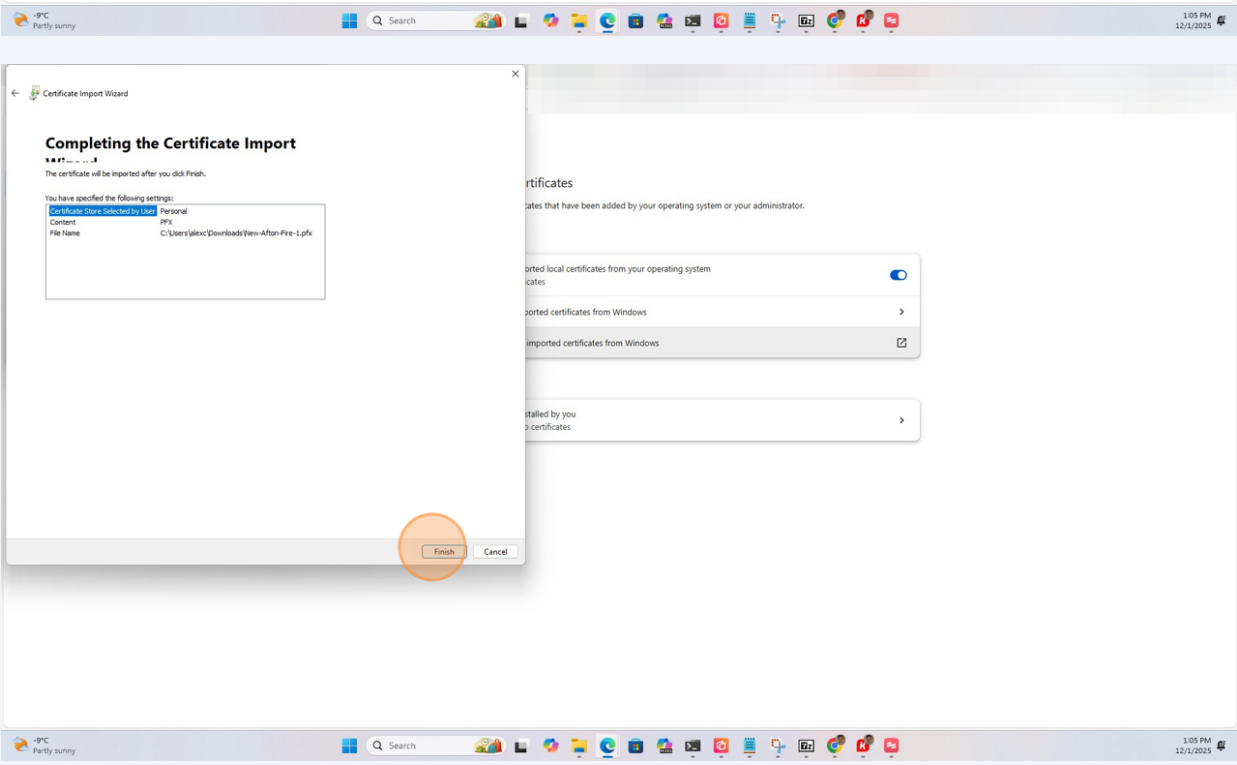
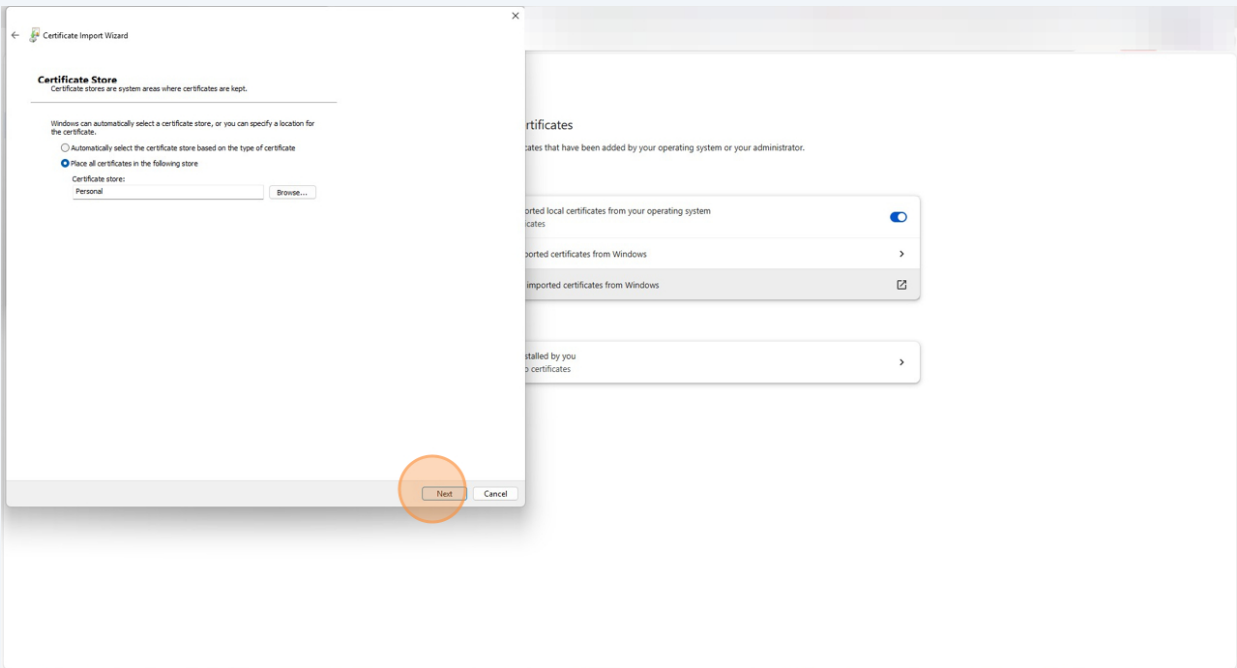
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If the import is successful, you'll receive a pop-up indicating this. Select **OK** to dismiss.



When navigating back to SmartMAP, you may be asked to select your updated certificate. Be sure to select the certificate if prompted.

10

In a browser tab, navigate back to SmartMAP (<https://smartmap.cityscape-suite.com> or [.ca](https://smartmap.cityscape-suite.ca)).

