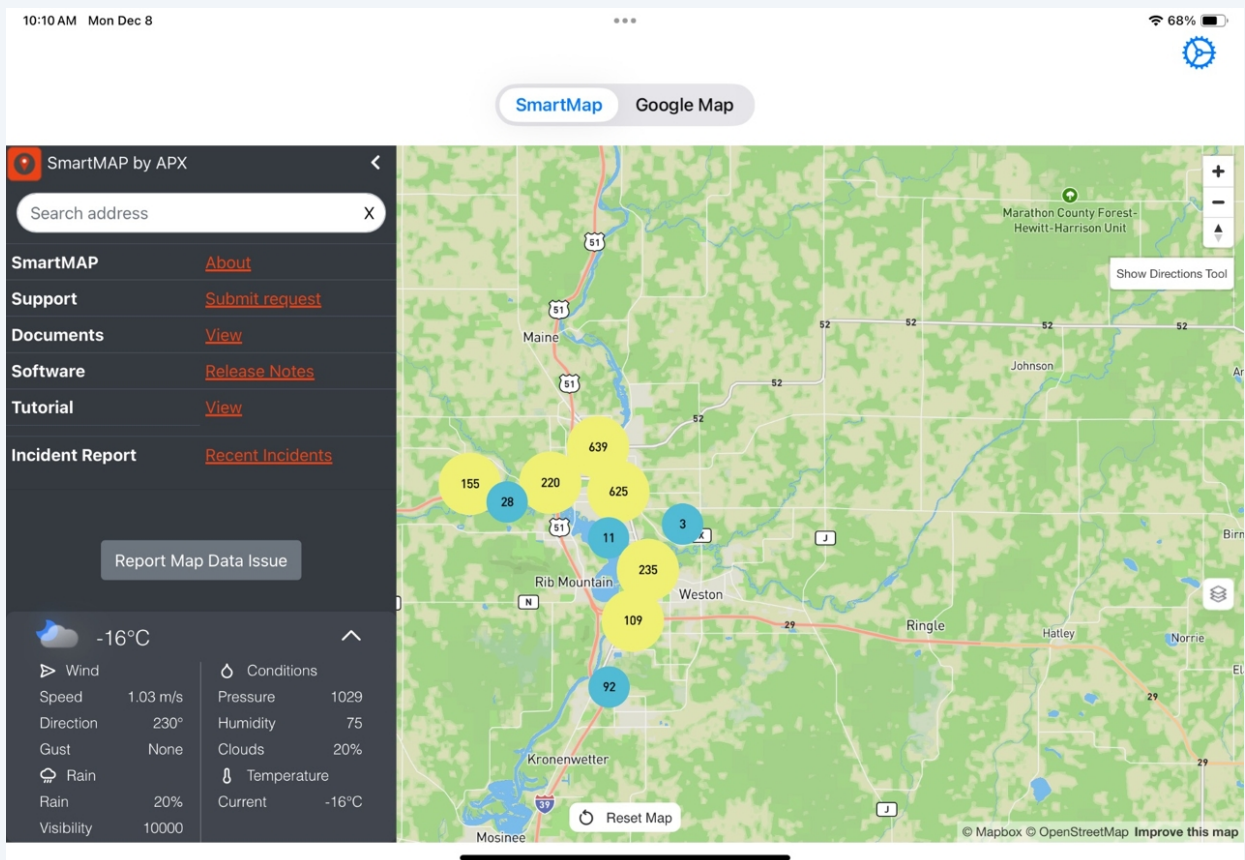


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# Replacing a SmartMAP Certificate on iOS



## 1 Open SmartMAP.



The SmartMAP iOS App will show a pop-up indicating renewal of the certificate is required if it is set to expire in 90 or fewer days.

2

In the pop-up that appears, select **Renew Certificate**. You'll be navigated to the Settings login page.

9:47 AM Mon Dec 8

...

72% 

Your security certificate will expire soon.

Please renew it on this device to avoid any disruption in service.

Click on **Renew Certificate** to Renew.

**Renew Certificate**

Later

3

Select **Login to Generate/Renew Certificate.**

9:47 AM Mon Dec 8

...

72% 



## Settings

Login to **Generate/Renew Certificate** >

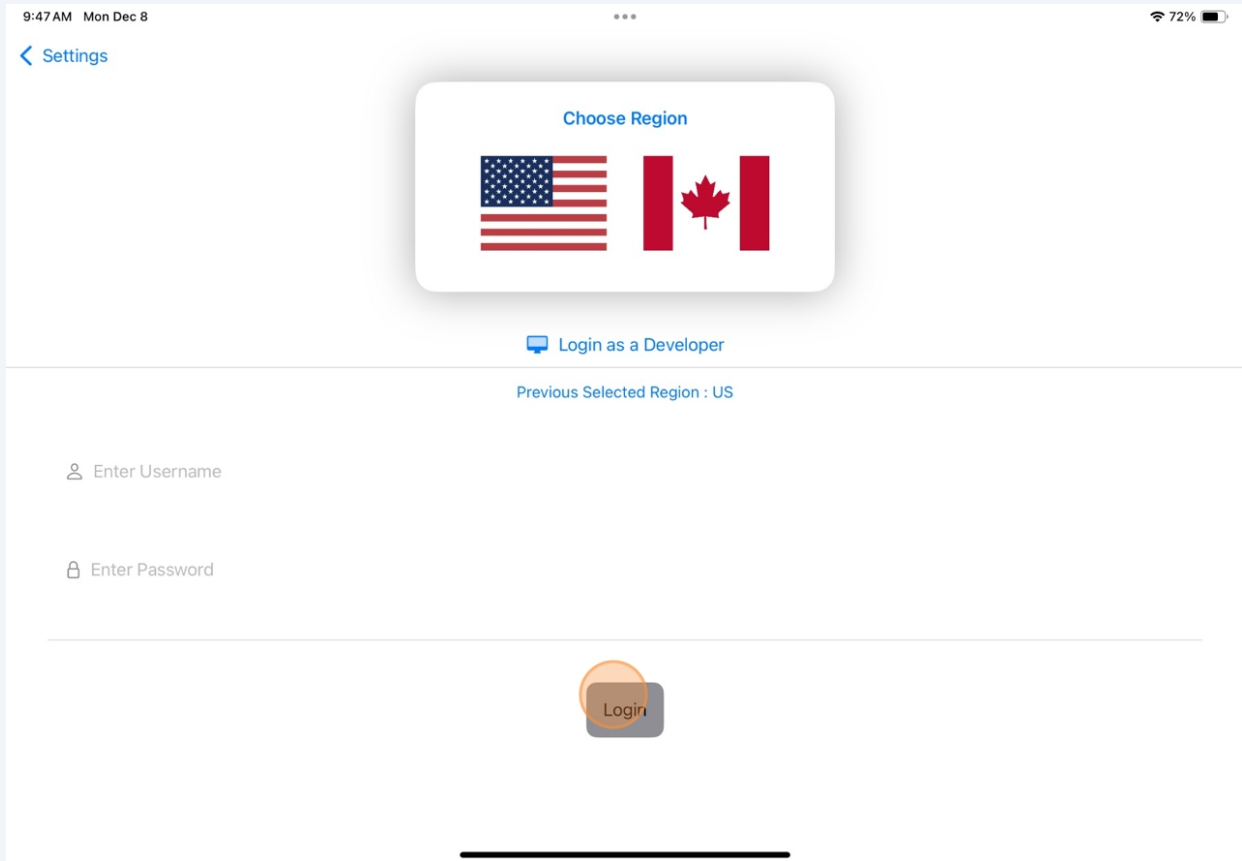
Last 20 Incidents >

### About your SmartMap

Current Region : US  
Using Certificate : Engine-1  
Organization : wausauwi

[Reset URL](#)

## 4 Login using proper Admin Credentials.



## 5 Select **Manage my Certificates.**

9:48 AM Mon Dec 8

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71% 

[← Back](#)

Certificates

Manage my Certificates >

Download/Generate Certificate >

Register for Notifications >



The certificate must be renewed first from CityScape Web Admin by an Admin user before it can be renewed on the iOS device.

6

Select **Renew** to renew the installed certificate

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...

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< Certificates

Engine-1  
(2025-12-31)  
Expires in 22 days

Renew

Default



# 7

## Return to SmartMAP.

